



Date:

Company / Customer Name:

Attention:

Job Name:

RE: CLARIFICATION NOTE FOR CUSTOMER INPUT FILES

Thank you for your support to our company's products and services.

We are referring to your orders for the digital inkjet graphics and would like to clarify that your sources of input files as per following:-

☐ **Customer files provided is not in Good Quality & Low Resolution.**

☐ **Email files & Input files without attached color artwork for color References.**

☐ **Insist us to proceed their inkjet order urgently without color Proofing.**

☐ **Others :**

However, we will still print your orders using the input file provided on our best effort.

We would greatly appreciate if you could accept our clarification or if possible please do provide us a better sources of input files in-order to have a good quality of output graphics. Thank you.

Best regards,

.....

I/We Agreed and Accepted the above Clarification and we will NOT reject the printed graphics as per input provided.

Customer Signature / Name:

Co. Stamp & Date

Please Take Note : (Re-Confirm by Designer & Customer)

Our Company Designer had checked your files provide to us is **NOT in Good Condition**, BUT the **Customer instructed us to proceed** the job using the files provided.

YL Designer Name:

Approved By: Name

Signature / Date